

#### MEDICAL EXPENSE - CLAIM FORM

SECTION 1 : CLAIMANT STATEMENT  (To be filled by the Claimant)								
			POLICY PARTIO	CULARS				
N 6:								
Name of insured		:		_				
Name of Patient		:		- Ci	NIC # of insured	:		
Age of Patient		:		_ W	ellness Card No.	:		
Relationship with insured		:		_ _	olicy No.	:		
DET	ΓAILS OF ILL	NESS [	■ Pre & Post Hospita	alization	☐ OPD	□ Hospita	lization	
Date of illness first noticed  Diagnosis		:			Date of recovery			
	nt suffered from	this illness before?	Yes / No	(If yes, please	give date(s) and de	tails below)		
	L AMOUNT		Pre & Post Hospit		□ OPD	■ Hospital		
	e column below and discharge sum		d and a ach original (not phot	ocopies) of all re	elevant paid receipt	supported by releva	ant	
Sr. No.	Receipt No.	Date	Name of Expense	Patie	nt's Name	Relationship with Employee	Amount (in PKR)	
	·		Total		<u></u>			



DECLARATION BY THE INSURED PERSON & A	ASSURED						
I/We, as a claimant, hereby declare that the informa on provided in the form are true and complete record. I also hereby authorize TPL Life Insurance Limited in order to seek informa on from any doctoperson that has any record informa on or acknowledge of health/treatment and from any other Insu any me been made, and the giving of such informa on.	or, hospital, laboratory, any other organiza on or						
Insured Signature	Date of Statement						
SECTION 2 : PHYSICIAN STATEMENT  (To be filled by the Attending Physician)							
DETAILS OF HOSPITAL/ CLINIC/ MEDICAL CENTER							
Name of Hospital/ Clinic attended :  Name of medical practitioner consulted :  Period of confinement : From : To :  Were any medicines prescribed : Yes / No (If yes, please list the medicines prescribed and accordance)	dministered below)						
DECLARATION BY THE ATTENDING PHYSI	ICIAN						
I confirm having treated Mr/Mrs/Miss:							
Signature of Attending Physician with stamp	Date of Statement						
* <u>Note</u> :							

- 1) Mandatory documents which needs to be submi ed with claim form are as follows:
- a) Proper itemized hospital original bills
- b) Discharge Card / Summary
- c) Support / Evidence (Reports, prescrip on etc.)
- d) A ach valid copy of CNIC and Wellness Card
- 2) Form needs to be completed in all aspects

## **Complaints in Respect** of Insurance Policy

If you have any complaint or grievance against the insurance company, broker, agent, surveyor or bank representative in respect of your insurance policy, you may file your complaint with the following offices:

#### 1. Federal Insurance Ombudsman

2<sup>nd</sup> Floor, Pakistan Red Crescent Society, Annexe Building, Plot# 197/5, Dr. Doud Pota Road, Karachi.

Phone: 021-99207761-62 Website: <u>www.fio.gov.pk/</u>

## 2. Official Coordinator, Small Disputes Resolution Committee - Karachi

The Deputy Director, Specialized Companies Division 5<sup>th</sup> Floor, State Life Building No. 2, Wallace Road,

Off. I.I. Chundrigar Road, Karachi.

Direct no.: 021-99002021 UAN: 021-111-117-327

Email: complaints@secp.gov.pk

### 3. Official Coordinator, Small Disputes Resolution Committee -Lahore

The Deputy Registrar of Companies, Company Registration Office, Lahore.

Associate House, 3<sup>rd</sup> & 4<sup>th</sup> Floor, 7-Egerton Road, Lahore.

Direct no.: 042-99014050 UAN: 042-111-117-327

Email: complaints@secp.gov.pk

## 4. Official Coordinator, Small Disputes Resolution Committee-Islamabad

The Management Executive, Insurance Division

3rd Floor, NICL Building, Islamabad.

Direct no.: 051-9195391 UAN: 051-111-117-327

Email: <a href="mailto:complaints@secp.gov.pk">complaints@secp.gov.pk</a>

#### 5. Securities and Exchange Commission of Pakistan

Toll-Free No.: Toll free 080088008

## بیمہ یالیسی کے متعلق شکایات

# اگرآپ کواپنی بیمه پالیسی کے متعلق انشورنس ممپنی، بروکر، ایجنٹ، سروئیر یابینک نمائندے کے خلاف کوئی شکایت ہوتو آپ درج ذیل دفاتر میں رابطہ کر سکتے ہیں:۔

وفاتی انشورنس محسب. سینڈ فلور، پاکتان ریڈ کرینسٹ سوسائٹی، انیکسی بلڈنگ، پلاٹ نمبر 197/5، ڈاکٹر داؤد پوتاروڈ، کراچی

021-99207761-62 :ಲ್

دفتری رابطه کار (اسلام آباد) اسال ڈسپیوٹس ریز ولوش کمپنی سیکورٹیز اینڈ ایکسپین کمیشن آف پاکستان تھر ڈفلور، این آئی سی اہل بلڈنگ، اسلام آباد

براہ راست نمبر: 051-9195391 یواسے این: 051-111-117-327 ای مسکل: complaints@secp.gov.pk

دفتر می رابطه کار (لا ہور) اسمال ڈسپیوٹس ریز ولوثن کمپنی سیکور ٹیز اینڈ السینج نمیشن آف پاکستان ایسوسی ایٹ ہاؤس، 3rd فلور، 07- ایجرٹن روڈ، لا ہور برادراست نمبر: 042-99014050 براد این: 042-111-117-272

ای میل: complaints@secp.gov.pk

سيكيور شيز اينڈ اليسين كيشن آف پاكستان لول فرى نبر: 080088080 لول فرى

دفتری رابطه کار (کراچی) اسال ڈسپیوٹس ریز ولوشن کمپنی سیکیو رٹیز اینڈ اسپنج کمشن آف پاکستان 5th فلور،اسٹیٹ لائف بلڈنگ 02، ولاس روڈ، آف آئی آئی چندریگر روڈ، کراچی۔

براهراست نمبر: 021-99002021 يواكاين: 021-111-117-327 د د complaints@secp.gov.pk